

Designing Libraries for the
21st Century
September 30, 2025

NC STATE
University Libraries

Staff Spaces in a New Library and Renovated Library: Evolutionary Biology and Lessons Learned

Elliot Felix and Greg Raschke

Hello!



ASU
Arizona State University

BARNARD



EMORY
UNIVERSITY



COLUMBIA
UNIVERSITY



GEORGE MASON
UNIVERSITY

THE GEORGE WASHINGTON UNIVERSITY
WASHINGTON, DC



Georgia Tech.



HARVARD
UNIVERSITY



JAMES MADISON UNIVERSITY.



HUNTER
The City University of New York



Hampshire College



METRO STATE UNIVERSITY

M CAD



MIAMI UNIVERSITY

JOHNS HOPKINS UNIVERSITY



McGill UNIVERSITY



OHIO UNIVERSITY



COLORADO COLLEGE

MOUNT HOLYOKE



NYU

NC STATE UNIVERSITY



Northeastern University

Northwestern University



Portland State UNIVERSITY



RANDOLPH-MACON COLLEGE



上海科技大学
ShanghaiTech University



SMITH COLLEGE



SMU



Stanford University



TEMPLE UNIVERSITY



PennState



FREDONIA
STATE UNIVERSITY OF NEW YORK

Toronto Metropolitan University



Tulane University

Berkeley
UNIVERSITY OF CALIFORNIA

UC DAVIS
UNIVERSITY OF CALIFORNIA

UC SANTA CRUZ

UCLA



UNIVERSITY OF MIAMI



THE UNIVERSITY OF NORTH CAROLINA at CHAPEL HILL

UNIVERSITY OF THE

Arts



Penn
UNIVERSITY OF PENNSYLVANIA



University of Pittsburgh

UNC G



USC University of Southern California



South Carolina



UNIVERSITY OF VIRGINIA

Southern New Hampshire University

UNC CHARLOTTE

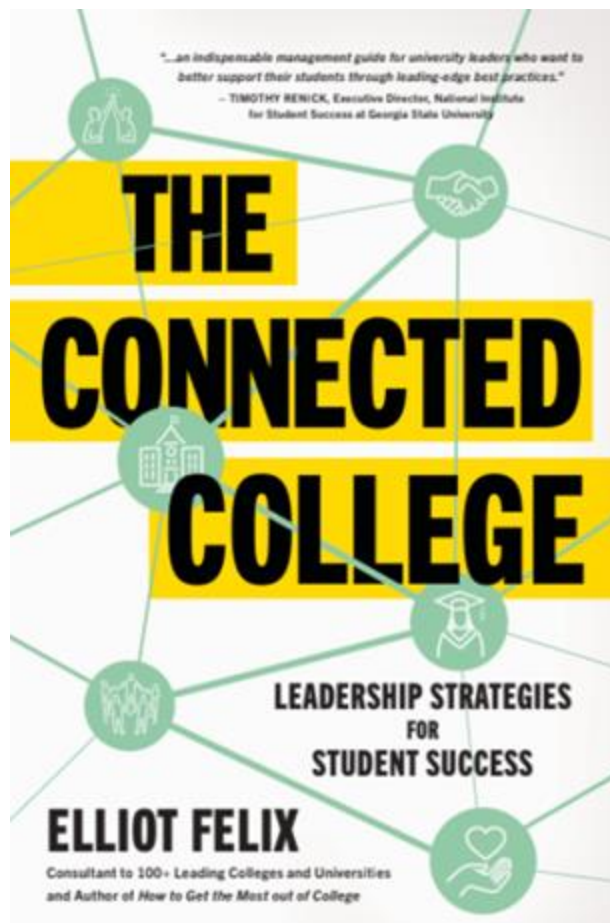
UNIVERSITY of ROCHESTER

VCU



Young Harris COLLEGE
EST. 1886

Yale





● student success

Search term

+ Compare

United States ▼

Past 5 years ▼

All categories ▼

Web Search ▼

Interest over time ?



**As libraries transform to be
students success hubs, what
does this mean for staff, services,
and spaces?**

Libraries are offering new programs



Library Crash Course for First-Gen Students



Attention all first-gen students! This hands-on workshop will show you all the ways Copley can support your academic goals from your first year through graduation. We will work together to hone your research skills for any discipline, so you are encouraged to bring your current homework, projects, and questions. *Light refreshments will be provided.* Undergraduate and graduate students are welcome!

Date:

Tuesday, November 8, 2022

Time:

6:00pm - 7:00pm

Time Zone:

Pacific Time - US & Canada ([change](#))

Presenter:

Catherine Paolillo

Location:

Copley Library 121



Mindfulness and Well-Being Programs

✉ kelly.miller@miami.edu

Navigate to... ▼



The University of Miami Libraries' Mindfulness and Well-Being Programs are offered by library employees and community partners who come together to create experiential opportunities to cultivate mental health and well-being. Inspired by current scientific research and ancient wisdom, the offerings below aim to foster connection and a sense of belonging for our campus and surrounding communities.

...and offering them new partners



...and playing new roles.



New from ACRL – “Student Success Librarianship: Critical Perspectives on an Evolving Profession”

March 11, 2025 Erin Nevius Publications 0

ACRL announces the publication of *Student Success Librarianship: Critical Perspectives on an Evolving Profession*, edited by Melody Lee Rood and Olivia Patterson, examining this emerging position through a critical lens and providing insight and advice to help the profession work toward a positive evolution of this important role.

Learn more about *Student Success Librarianship* in this excerpt from the Introduction by the editors, © Melody Lee Rood and Olivia Patterson.

Melody

What does it mean to be a student success librarian? This question has persisted in my mind, even as I enter my fifth year in this role at UNC Greensboro's Walter Clinton Jackson Library, a position I held before taking a job as the Director for the Miller Learning Center and Student Success at the University of Georgia. In the beginning, I adopted a “fake it until I make it” strategy, hoping to convince people that I knew what I was doing. Externally, I tried to exude positivity and connect with students, stakeholders, and colleagues. Internally, I grappled with the notion and fear that either (a) this role was purely performative, or b) I lacked a clear understanding of the impact I was meant to have—a concern I felt embarrassed to voice. The library's diversity incident at the time exacerbated uncertainty about her own



A screenshot of a LinkedIn search for "student success librarian". The search bar at the top shows the query. Below the search bar, there are filters for "People", "1st", "2nd", "3rd+", "Actively hiring", "Locations", "Current company", and "All filters". The results list several professionals with their profiles, including Anna Twiddy, Kimberley Westberry, Rocío López, Victoria Dawkins, Samantha Kannegiser, and Ayiana Crabtree. Each profile includes a photo, name, title, location, and a "Connect" button.

...and new technologies.



• June 25, 2025

How One College Library Plans to Cut Through the AI Hype

As higher ed institutions embrace generative artificial intelligence tools, Stony Brook University's library is spearheading efforts to help students and faculty learn how to use them in an ethical, responsible way.

The higher education sector is awash with hype about the potential of rapidly evolving generative AI tools that promise to revolutionize learning, research and work. Even as some AI tools' developers are predicting the technology may soon replace a significant share of entry-level white collar jobs, many institutions—including the University of Florida, the California State University system and Ohio State University—are launching efforts to integrate AI tools into their curricula.

BURO HAPPOLD

...in spaces that are better measured.

BURO HAPPOLD

Q ≡

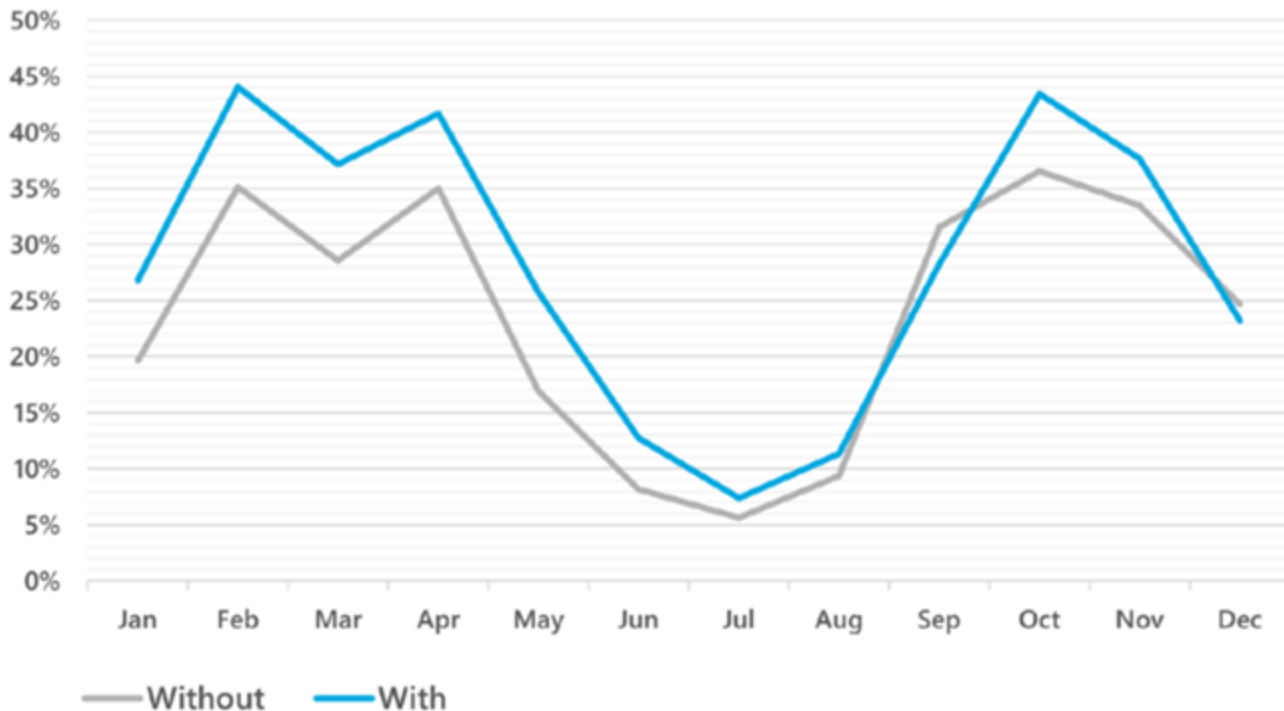
Seven surprising space usage trends for colleges and universities

[Home](#) » [News](#) » Seven surprising space usage trends for colleges and universities

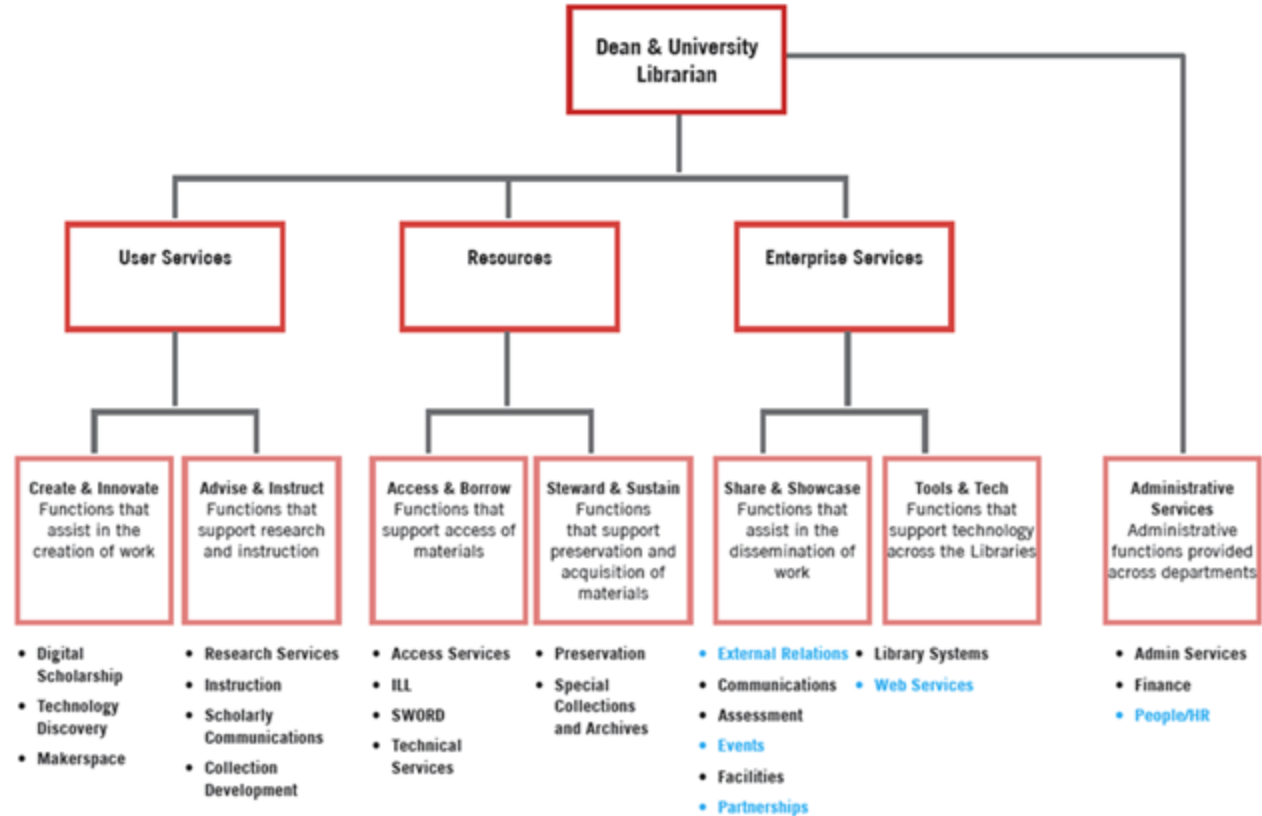
How are library, fitness, dining, and office spaces used in higher education? How does that use compare before and after the pandemic and how does it vary over the course of a day and from institution to institution? How can higher ed leaders use space occupancy data to make better informed decisions about how much space to provide, where to locate it, and when to operate it?

By Julie Levick, Elliot Felix, Yutao Song, and Becky Hayward

Library Occupancy: With & Without Student Success Center



...with new organizational structures.



Questions?



“There are two equally dangerous positions. The first is to have no system at all, and the second is to try to relate everything to a restricted system.”

Georges-Louis Leclerc, Comte de Buffon

Wrong





Wrong
(2)



Wrong
(3)

LIZ'S PLACE

IN MEMORY OF OUR DEAR COLLEAGUE LIZ BURNETTE

Right



Right
(2)



Right
(3)



Right
(4)

Really Wrong/Oh No

“I was walking around the Hunt Library staff space last Friday and it seemed really empty...”

Engagement Mean



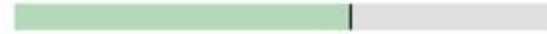
[VIEW DETAILS](#)

Trended Mean >



Percentile Rank

62nd



The mean is greater than 62% of those in the Industry - Education - Postsecondary/Higher Education database.

Respondents >

136

Highest Rated Questions

Q02. Materials and Equipment



75th percentile

Q06. Development



68th percentile



1) Improved spaces for staff in hybrid work.

2) More private spaces.

3) Social, collaborative, and communal gathering spaces.

4) Adapting space for the benefit of students.

Questions?

Thank you!